



Frequently Asked Questions: Accessing Course Material on siptuLEARN.ie

These FAQs are written, to help SIPTU College students access their course material on siptuLEARN.ie.

1. How do I log in to siptuLEARN.ie?

- Go to www.SIPTULearn.ie.
- Enter your email address and password in the login boxes.
- Click "Log In".
- If you can't log in, contact Eileen Meier at emeier@siptu.ie for help.

2. Where can I find my course material?

- After logging in, you'll see your dashboard.
- Click on "Courses" in the menu on the left or at the top of the screen.
- Select your course from the list to view all lessons, topics, and materials.

3. How do I access lessons and topics in my course?

- On your course page, you'll see a list of lessons and topics.
- Click on a lesson or topic title to open it.
- Lessons may include text, videos, audio, or PDFs. Some lessons have topics with extra content.
- If you don't see content, check if you're enrolled. Contact your tutor if you need help.

4. Can I download course materials?

- Some course materials, like PDFs or worksheets, can be downloaded.
- Look for a download link or button next to the material.



- If there's no download option, the material is meant to be viewed online. Contact your tutor for more details.

5. What if I can't see my course or materials?

- Make sure you're enrolled in the course. Check under "View All Courses" on your dashboard. It's about mid-way down the page.
- Ensure you're logged in with the correct email address.
- If you still can't access it, email emeier@siptu.ie with your name and course details.

6. How do I access course materials on my phone or tablet?

- siptuLEARN.ie works on smartphones and tablets with a modern web browser (like Chrome or Safari).
- Open your browser, go to www.SIPTULearn.ie, and log in.
- Navigate to your course as you would on a computer.
- For the best experience, ensure your device has a stable internet connection.

7. What types of files are used for course materials?

- Course materials may include text, videos, audio files, PDFs, or images.
- You should be able to view everything in your browser without downloading any additional software.
- If you download materials, you'll need a PDF reader (like Adobe Acrobat) for PDFs and a media player for videos or audio.
- If you have trouble opening files, contact your tutor or emeier@siptu.ie.

8. Can I access course materials if I'm not enrolled?

- No, you must be enrolled to access course materials.
- Non-enrolled users may see a course title or description but will get a message saying, "You don't currently have access to this content."
- To enrol, contact your tutor or SIPTU College administration.



9. How do I know if new materials are added to my course?

- Check your course page regularly for new lessons, topics, or materials.
- Your tutor may send an email or post an announcement on siptuLEARN.ie.
- To stay updated, log in to siptuLEARN.ie at least once a week.

10. How do I contact my tutor if I have questions about course materials?

- Find your tutor's contact details on the course page or in your course handbook.
- You can also email emeier@siptu.ie for help finding the right contact.

For more help, contact your tutor or Eileen Meier at emeier@siptu.ie.